





CERTIFICATE OF APPRECIATION

Awarded to

Noreen Izza Arshad

as

Author

of a paper entitled

Towards a Model to Understand ECMS-use in Supporting Business Processes

at the **Information Systems International Conference** (ISICO) 2015 on November 2nd - 3rd, 2015 in GRAHA Sepuluh Nopember, Institut Teknologi Sepuluh Nopember, Surabaya, Indonesia The Juni

Erma Suryani, S.T., M.T., Ph.D Chairman







